

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29<sup>th</sup> day of March 2019**

**C.G.No:269 /2018-19/Kadapa Circle**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member(Technical)  
Independent Member

*Between*

D. Srinivasulu,  
Bakrapeta,  
Siddavatam (M),  
Kadapa Dt.

Complainant

*AND*

1. AE/O/Siddavatam  
2. JAO-S-ERO/Vontimitta  
3. ADE/O/Vontimitta  
4. DE/O/Rajampet

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding release of additional load against his AGL service for which he has paid Rs.2,705/- on 04.04.2015.
2. Respondent No: 1 had submitted his written statement wherein he elucidated that a demand notice was issued to the complainant for regularisation of load of 2.5 HP to his AGL service. Accordingly the complainant paid the amount and the contracted load was updated from 7.5 HP to 10 HP in Master maintained by APSPDCL on 06.04.2015 . Since the existing 16 KVA Distribution Transformer was over loaded, an estimate was prepared for enhancement of DTR Capacity from 16 KVA to 25KVA DTR vide WBS No: T-2017-06-03-31-01-009 and the 25 KVA Distribution Transformer was charged on 16-09-2018. Hence it is not required to refund additional load amount paid by the consumer.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 19.02.2019 at 10.35 A.M.
4. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the respondents.

C.G.No.269/2018-19/Kadapa Circle

**DESPATCHED**

DATE

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